COVID-19: PROCESS FOR HOMELESS OUTREACH TEAMS (HOT) WITH PHN'S TO SCREEN AND ARRANGE LODGING & TRANSPORTATION FOR PEOPLE WHO ARE HOMELESS AND SYMPTOMATIC





Homeless individual is symptomatic and needs immediate medical attention

Homeless individual is symptomatic and needs temporary lodging (does not need immediate attention)

PHN's will conduct a health screening on homeless individuals during HOT encounters.

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If the PHN determines the individual is symptomatic and needs immediate medical attention then **HOT calls 911**.

If the PHN determines the individual is symptomatic and needs temporary lodging, a member of the HOT will call the COSD Temporary Lodging Call Line (the person making the call must be a COSD staff and will need to confirm the name of the PHN that conducted the health screening).





Pending availability, select staff will wait with the individual until transportation arrives.

Once temporary lodging is arranged, **HOT will call AMR or FACT** to arrange transportation.



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